



1828 Freedom Rd. Suite 101
Lancaster, PA 17601
(717) 687-6224
KingsAgriSeeds.com

Customer Service Representative

Join our team in serving over 160 seed dealers and their customers from Virginia to Maine. This position is a critical connection point in serving the King's AgriSeeds community. King's AgriSeeds, Inc is a forage seed company that is focused on high quality forages and cover crops.

Responsibilities:

- Greet and serve walk in customers.
- Be a team member in answering the phones.
- Enter orders and other pertinent information.
- Follow up with customer needs when appropriate.
- Help customers get excellent service by coordinating with other King's team members.
- Provide basic technical support to help customer choose the appropriate products.
- Communicate request trends to other team members.
- Participate in King's staff meetings.
- Attend educational and training meetings as requested.
- Other duties for the support of King's AgriSeeds and dealer network.

Location:

1828 Freedom Road, Lancaster, PA 17601

Wages and Workload:

Hourly wage based on experience and skills. Christian holidays and most major holidays are observed. Vacation and sick days are flexible; however, extended periods of time off during peak work load will be highly discouraged.

Qualifications:

Applicant must be detail oriented and enjoys working with a team.

Attention to detail and service is a must.

A basic understanding of agriculture is helpful but not required.